

<b>Service 2012</b>	<b>June</b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>Grand Total</b>
Adults Complaints				7	1			8
Air Quality				15	4	3	4	26
Animal Advice				5	4	3	1	13
Birth Registration							154	154
Birth Re-registration							29	29
Ceremony Bookings							36	36
Citizenship Ceremony						1	79	80
Comment				1	1		1	3
Comments	4		1					5
Commercial Health and Safety Accidents					1	1		2
Commercial Health and Safety Complaint					9	12	4	25
Complaints - Attitude of Staff					1			1
Compliment					17	39	15	71
Compliments	21	22	30	28	24	18	3	146
Contaminated Land				21	15	4		40
Copy Certificate							159	159
Corporate Complaint				16	81	84	76	257
Corporate Complaints	91	121	83	78	35	4	4	416
Correction							9	9
Data Protection				1	4			5
Death Registration							235	235
Dust				19		1		20
Environmental Advice				5	7	6	2	20
Filthy and Verminous Properties				11	11	9	3	34
Food Business Advice And Registration				12	14	19	11	56
Food Safety Enquiry				29	13	31	22	95
Found Dog				7	19	16	11	53
Freedom of Information				17	92	107	58	274
Infectious Diseases Non-Food				8	6	3		17
Langtons Room Hire and Bookings					1		21	22
Licensing Advice and Complaints				3	1			4
Licensing Amendments				1				1
Licensing Application Form				1	1		2	4
Licensing Closures or Surrenders				1				1
Licensing Renewals				3				3
Light pollution				5	1	4	2	12
Lost Dog				4	6	17	5	32
Members/MP Correspondence				7	265	355	263	890
Nationality Checking Service						2	42	44
Noise and Vibration				18	87	40	37	182
Notice of Marriage and Civil Partnership						2	92	94
Odour				18	9	15	4	46
Parking - Penalty Charge Notice	8	2	1	3				14
Parking Permit - Business	5	5	25	14	12	16	1	78
Parking Permit - Cancellations	4	13	11	6	14	6	7	61
Parking Permit - Carer		2	1	7			3	13
Parking Permit - Health and Homecare	45	125	67	81	108	78	29	533
Parking Permit - Resident	401	432	454	451	488	465	287	2978
Parking Permit - Visitor	300	382	389	381	438	388	324	2602
Parking Permit - Voucher	1		4		1			6
Parking Services: Special Events	20							20
Pests				19	12	11	12	54
Private Sector Housing and HMO				43	33	40	37	153
Registrars Department - Frequently Asked Questions							78	78
Revenue - Council Tax - Discounts and Exemptions			1					1
Section 61				2				2
Smoke				15	16	22	7	60
Trading Standards Enquiry				42	3	6		51
Water				4	3	1		8
<b>Grand Total</b>	<b>900</b>	<b>1104</b>	<b>1067</b>	<b>1409</b>	<b>1858</b>	<b>1829</b>	<b>2169</b>	<b>10336</b>